SGA OPERATING CONFERENCE
The SGA Operating Conference includes breakouts on the first afternoon, followed by 1.5 days of focused roundtable discussions in 16 topical areas. Over 100 product and service providers will exhibit. Seven hundred attendees are expected July 22-24 in Houston.

Breakouts

- Record Management & Data Integration
- New to SGA and /or this Conference?
- Cyber Security
- The Movie “Switch”
- Social Media in Our Industry
- Distribution Regulatory Compliance
- Transmission Integrity Management & Pipeline Construction, Operations & Maintenance
- NASA Control Center Tour
- Midstream Interest Group
- Underground Storage
- ROW and Legal Combined Issues
- Safety & Health

Roundtables

- Distribution Construction, Operations and Maintenance
- Distribution Engineering
- Distribution Integrity Management
- Gas Control
- Legal
- LNG Operations
- Midstream
- NGV Operations
- Pipeline Construction, Operations & Maintenance
- Project Management
- Public Awareness and Damage Prevention
- Right of Way
PUBLIC AWARENESS AND CROSSBORES BEST PRACTICE WORKSHOP
The workshop is structured to provide operating professionals with a forum to roundtable on opportunities and best practices in the areas of Public Awareness and Crossbore operations. The format will make use of four subject matter expert presentations to provide timely information and seed conversation for roundtable discussion. View the workshop agenda. July 24-25; Houston, TX.

SGA BRINGS THE OPERATING CONFERENCE TO YOU
If you or members of your team can't make it to the Operating Conference this month, you'll want to take advantage of a unique opportunity. The Network, will use new technology to deliver a live video webcast seminar from a number of roundtables at the Conference. The broadcasts will start the afternoon of Monday, July 22 with the Distribution Regulatory Compliance Breakout Session featuring four speakers and continue the next day with 4 additional sessions. Preliminary plans for those sessions include content from the NGV Operations, Public Awareness and Damage Prevention, Gas Control and Distribution Engineering Roundtables. You can expect to see more detailed information in your inbox within the next week. In the interim, contact Kent Hobart if you have questions.
MARKETING AND CUSTOMER EXPERIENCE CONFERENCE
The Marketing & Customer Experience Conference (August 12-14; New Orleans) brings together the marketing and the customer interface functions into one meeting. Six roundtables are scheduled and 150 attendees are expected. A special networking event is being planned for Tuesday night.

Roundtables

- Commercial/Industrial Sales & Marketing
- Contact Center Operations
- Customer Service Field Delivery
- Integrated Communications
- Meter to Cash
- Residential Sales & Marketing

TRAINING WEEK II
Training Week is a collection of several workshops designed to help you on-board new employees, or teach new skills to employees growing in your organization. September 17-19; Houston (CenterPoint's offices).

Courses

- How Natural Gas is Bought and Sold
- Introduction to the Natural Gas Industry
- Introduction to Regulated Natural Gas Accounting
- Project Planning and Management Workshop
- The Ratemaking Process
NEW REVENUE PROTECTION INTEREST GROUP FORMING
Would your company like to share ideas and best practices with other SGA members in an interest group focused on Revenue Protection or minimizing the theft of gas service? If you or someone else in your company is interested in being part of this new group, please contact Kent Hobart.

INTEGRATED COMMUNICATIONS AWARD PROGRAM
The ICAP is a new award which focuses on SGA member company programs that improve corporate effectiveness through the use of communications. This award is sponsored by the Integrated Communication Committee. Deadline: July 8th. Learn more. Contact: Jake Wagner.

ENVIRONMENTAL EXCELLENCE AWARDS
This award recognizes companies who have made significant impacts in protecting the environment by supporting environmental programs on the job or in the community. This award program also provides a forum for sharing of innovative environmental practices. Through utilization of innovative environmental practices, SGA member companies reduce waste, save money, and contribute to the industry’s environmental protection efforts, as well as benefit the health and welfare of the nation. 2013 Award Recipients:

- Partnership Award: Cabot Oil & Gas Corp.
- Stewardship Award: R.C. Goodwin & Associates
- Technology/Conservation Award: Tennessee Gas Pipeline Division 9

WELCOME TO CONNECT@SGA
SGA is pleased to introduce Connect@SGA. This is a social media tool for our members to use to connect with each other and allow SGA to serve its membership in new and exciting ways. Our goal is to extend the collaborative aspects of SGA by extending the social interaction and networking that happens at our conferences, workshops and roundtables beyond the events themselves. Click here to learn more.

WE APPRECIATE OUR SPONSORS
Offshore Conference
- Oceaneering
- Chet Morrison Energy
- Submar

Environmental, Safety & Health, and Training Conference
- R. Christopher Goodwin & Associates
- AECOM
- Target Emissions Services
- Edge Engineering and Science
- Compressor Engineering Corp
- HR Gray & Pape, LLC
SOCIAL MEDIA AT SGA

- Like us on Facebook where we include announcements about upcoming events and summaries (and often pictures) of past events.
- Follow us on Twitter where we share information about our industry
- Watch us on YouTube where you can find brief videos from industry events
- See the SGA staff on LinkedIn.

UPCOMING EVENTS

OPERATING CONFERENCE
June 22-24, 2013 - Houston, TX

PUBLIC AWARENESS & CROSSBORES BEST PRACTICE WORKSHOP
July 24-25, 2013 - Houston, TX

TRANSMISSION PIPELINE DESIGN WORKSHOP
July 16-19, 2013 - Tulsa, OK
August 26-29, 2013 - Plano, TX

MARKETING & CUSTOMER EXPERIENCE CONFERENCE
August 12-14, 2013 - New Orleans, LA

TRAINING WEEK II
September 17-19, 2013 - Houston, TX

DOT COMPLIANCE WORKSHOP-TRANSMISSION & MIDSTREAM PIPELINE
September 25-27, 2013 - Houston, TX
FALL LEADERSHIP CONFERENCE
October 23-25, 2013 - San Antonio, TX

UTILITY BEST PRACTICE WEBINAR SERIES
These monthly webinars feature topics of interest in the marketing and sales arena, customized for the natural gas industry. View the 2013 Calendar

Many of our workshops are available to bring to your location. Some of our workshops are scheduled based on demand. Check out our full list of onsite workshops to indicate your interests. Or contact Member Services

SGA NETWORK

NETWORK NEWS - JULY ISSUE
Visit our Communication Center to access the July issue, full of ideas on ways to use the Network in your organization, as well as information about upcoming events. Featured articles:

- Critical thinking: Leading Innovation and Value Creation
- Creativity and Innovation Workshop - Interactive web conference to help you think creatively
- Programming Committee Meeting Reminder - September 11-13, 2013 in Tulsa, OK
- Meet Clara Rodriguez

THE BUSINESS OF NATURAL GAS
Click here to check out the Network's new animated video short (5 minutes)

YOUR FUTURE IN NATURAL GAS
What do kids know about natural gas? Do they understand the benefits? When they grow up there will be lots of jobs in the energy industry. Click Here to listen to what they have to say about our industry.

GAS MACHINERY RESEARCH COUNCIL

ENGINE ANALYZER AND RELIABILITY WORKSHOP
July 24-26, 2013 - Omni Hotel - Fort Worth, TX

APPLIED PRINCIPLES OF ENGINES AND COMPRESSORS
August 5-9, 2013 - Omni Park West - Dallas, TX
<table>
<thead>
<tr>
<th>Event</th>
<th>Date</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>GAS MACHINERY CONFERENCE</td>
<td>October 6-9, 2013</td>
<td>Albuquerque, NM</td>
</tr>
<tr>
<td>ENGINE EMISSIONS STACK TESTING AND ANALYZER WORKSHOP</td>
<td>November 5-7, 2013</td>
<td>Renaissance Hotel - Oklahoma City, OK</td>
</tr>
</tbody>
</table>

**BLOG HIGHLIGHTS**

The [SGA Blog](https://www.southerngas.org/blog) is a great way to keep up with everything going on at Southern Gas Association:

- Interesting Factoid(s) About Shale Development
- SGA Board Raises Money for the American Heart Association
- Honoring Our Member Volunteers - Offshore Committee Chair
- SGA Humanitarian Award
- SGA Meritorious Award
- SGA Gas Forecasting Survey
- Celebrating Our Volunteers
- SGA Marketplace

Like SGA on Facebook  
Follow SGA on Twitter

If you are reading this Newsletter from a hard copy, you may view it online from the [SGA website](https://www.southerngas.org), (Communications-Newsletter Archive)