UPDATES AND INFORMATION

MARKETING EXCELLENCE AWARD
The SGA Marketing Section Managing Committee is pleased to announce Florida Public Utilities (FPU) as the winner of the 2013 Marketing Excellence Award! Learn more.

COMMUNITY SERVICE AWARDS
The Integrated Communications Committee has awarded the following companies with Community Service Awards for 2013:

- Atmos Energy: "Project Pipeline" (Project Award)
- Mobile Gas Service: "Employee Volunteer Future" (Corporate Community Service Campaign)

Learn more
CELEBRATING OUR VOLUNTEERS AT THE MANAGEMENT CONFERENCE

The following volunteers received their service awards at the Management Conference in New Orleans. These individuals have provided leadership for their respective Committees for the past year. SGA has over 300 volunteers serving on approximately 50 committees and task forces.

- Steve Craft, Spectra Energy - Information Technology Committee
- Chris Forsythe, Atmos Energy - Accounting & Finance Committee
- Brad Frantzen, Sensus - Associate Members Committee
- Mike Frey, Municipal Gas Authority of GA - Management Conference Planning Committee
- Christopher Gagliano, Alagasco - Marketing Section Managing Committee
- Mike Haefner, Atmos Energy - HR Section Managing Committee
- Larry Hoelscher, Williams Gas Pipeline - Engineering Management Committee
- Tommy Kilpatrick, NiSource - Transmission Operations & Engineering Section Managing Committee
SUMMER MEETING SCHEDULE

Conferences
The Environmental, Safety & Health, and Training Conference is scheduled for June 4-6 in St. Louis. Three hundred professionals attend this annual meeting. The format includes a general session, focused roundtable breakouts, exhibits and networking opportunities (a Cardinals baseball game and a sponsored off-site dinner are planned).

The Offshore Gas Operations Conference will take place June 12-14 at Lauberge Resort in Lake Charles LA. Updates from the GOM Diving Safety Group, BSEE and PHMSA are scheduled. Exhibits enhance this meeting experience.

The SGA Operating Conference includes breakouts on the first afternoon, followed by 1.5 days of focused roundtable discussions in 16 topical areas. Over 100 product and service providers will exhibit. Seven hundred attendees are expected July 22-24 in Houston.

The Marketing - Customer Experience Conference (August 12-14; New Orleans) brings together the marketing and the customer interface functions into one meeting. Six roundtables are scheduled and 150 attendees are expected. A special networking event is being planned for Tuesday night.

Workshops
Training Week is a collection of several workshops designed to help you on-board new employees, or teach new skills to employees growing in your organization.

- Introduction to the Natural Gas Industry
- The Ratemaking Process
- How Natural Gas Is Bought and Sold
- The Level Headed Leader: Understanding Yourself before Leading Others
- Introduction to Regulated Natural Gas Accounting

The following are part of the SGA Safely Managing the Lifecycle of Pipelines program.

- Pipeline Repair Methods Workshop, Houston TX, May 21-24
- Integrity Management for Gas Transmission Pipelines, Houston TX, May 29-31
- Advanced In-Line Inspection Workshop, June 4-6, Columbus OH
CONSTRUCTION INSPECTION VIRTUAL ROUNDTABLE
This Operator Only roundtable will be offered virtually via WebEx. Participation will be limited to 10 companies, with up to 4 connections per company. Roundtable content will be structured around a set of 4 pre-determined questions and each company will have 3 minutes to provide their answer to each of the questions. May 29th. Learn more. Contact: Kent Hobart.

UTILITY BEST PRACTICE WEBINAR SERIES
These webinars feature entries from the SGA Marketing Excellence Awards along with other topics of interest in the marketing and sales arena, customized for the natural gas industry. View the 2013 calendar

COMING SOON: CONNECT@SGA
In 1998 at the Environmental, Safety & Health, and Training Conference was held at the Worthington Hotel in Ft. Worth. It was the final morning of the meeting and the discussion was still going really strong.

I don't remember the topic, but clearly, attendees were running out of time for discussion. It was one of those topics you wish was introduced earlier in the program. I'll never forget someone saying, "we need more time to discuss best practices - this is an important topic." Followed by someone else saying, "maybe we could start a listserv to extend this discussion on-line?" Learn more about "Connect@SGA".

ACCELERATED REPLACEMENT PROGRAM
If you missed session 3 of the Accelerated Replacement Programs web series you missed a lively discussion on Effective External Communications. This session would be relevant to operations and communications professionals. Learn more.

INTEGRITY MANAGEMENT CONTINUOUS IMPROVEMENT - WEB SERIES
This series began April 1 and continues through May 13. Sessions are recorded so you can still register and join the conversation.

MANAGEMENT CONFERENCE WRAP UP
Thanks to all who participated in the recent SGA Management Conference in New Orleans. Attendance this year was the largest in several years, with well over 300 industry executives participating in 9 roundtables. A special thank you to Conference Chairman Mike Frey of Municipal Gas Authority of Georgia, and the Conference Planning Committee, for putting together an outstanding program.

Mark your calendars for next year's Management Conference: April 2-4, 2014 - Disney's Yacht & Beach Club, Orlando FL.
TEXAS PIPELINE AWARENESS ALLIANCE
Planning to plant a tree or shrubs, build a fence, install an irrigation system or start a garden this spring?

There are things you need to know about pipelines. Experts from the Texas Pipeline Awareness Alliance will be available for a live chat at noon on Thursday, May 9. Go to www.abc13.com to join the live chat to ask questions and learn.

SGA TO LAUNCH AN ENTERPRISE SECURITY INTEREST GROUP
Learn more about what the SGA IT and Transmission Operations & Engineering Section Managing Committee are working on in this space.

The SGA has been fully engaged in the cyber-security space over the last couple of months following an overview presentation made to our executive leaders for our members in November of last year and then most recently to our entire Management Conference attendees in April of this year. Through multiple discussions, the SGA is launching an interest group for "Enterprise Security" that will encompass cyber as well as physical security needs for the industry. This interest group will receive information as the SGA receives it from other associations or through communications received from other entities. In addition, the SGA will work with those in the interest group to determine what smart and best practices there are and can be shared with all members. Let Gary Hines know if you are interested in joining the email distribution list and to stay connected.

NEW INTEREST GROUP FORMING - REVENUE PROTECTION
Would your company like to share ideas and best practices with other SGA members in an interest group focused on Revenue Protection or minimizing the theft of gas service? Contact Kent Hobart.

UPCOMING EVENTS

ACCELERATED REPLACEMENT PROGRAM - WEB SERIES
March 28 - June 6, 2013 - Online

INTEGRITY MANAGEMENT CONTINUOUS IMPROVEMENT WEB SERIES
April 1 - May 13, 2013 - Online

PRACTICAL IN-LINE INSPECTION WORKSHOP
May 7-9, 2013 - Tulsa, OK

TRAINING WEEK
May 14-16, 2013 - Atmos' Charles K. Vaughan Training Center - Plano, TX

Training Week 1 includes the following workshops:

- Introduction to the Natural Gas Industry
- The Ratemaking Process
- How Natural Gas Is Bought and Sold
- The Level Headed Leader: Understanding Yourself before Leading Others
- Introduction to Regulated Natural Gas Accounting
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<tr>
<th>Event</th>
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<td>ADVANCED IN-LINE INSPECTION WORKSHOP</td>
<td>June 4-6, 2013</td>
<td>Dublin (Columbus), OH</td>
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<td>ENVIRONMENTAL, SAFETY &amp; HEALTH, AND TRAINING CONFERENCE</td>
<td>June 4-6, 2013</td>
<td>St. Louis, MO</td>
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<td>OFFSHORE GAS OPERATIONS CONFERENCE &amp; EXHIBITS</td>
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<td>OPERATING CONFERENCE &amp; EXHIBITS</td>
<td>June 22-24, 2013</td>
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<td>July 16-19, 2013</td>
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<td>MARKETING-CUSTOMER EXPERIENCE CONFERENCE</td>
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<td>DOT COMPLIANCE WORKSHOP-TRANSMISSION &amp; MIDSTREAM PIPELINE</td>
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<td>Houston, TX</td>
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<td>FALL LEADERSHIP CONFERENCE</td>
<td>October 23-25, 2013</td>
<td>San Antonio, TX</td>
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Many of our workshops are available to bring to your location. Some of our workshops are scheduled based on demand. Check out our full list of onsite workshops to indicate your interests. Or contact Member Services.

SGA NETWORK

DOCUMENTARY "SWITCH" A BIG SUCCESS!

On April 19, the SGA Network partnered with the Switch Energy Project to deliver a program that included the 90 minute documentary, "Switch" followed by a live question & answer session with the producer, Harry Lynch, and author, Dr. Scott Tinker.

The Stats
- 34 Number of member companies participated
- 10.8 Average number of persons at each connection (one company had 5 connections with 115 total viewers)
- 65 Largest number of participants at one location
- 110 Number of connections
- 4.75 Satisfaction rating (on a 5 scale)

**NETWORK NEWS - MAY ISSUE**

Click here to access the May issue, full of ideas on ways to use the Network in your organization, as well as information about upcoming events. Featured articles:
- Managing in the natural gas industry
- Accelerated Replacement Program
- Fun Facts From Gary
- What is Switch?

**GAS MACHINERY RESEARCH COUNCIL**

**COMBUSTION CHARACTERISTICS**  
June 18-21, 2013 - Houston, TX

**FACTORS IN COMPRESSOR STATION DESIGN WORKSHOP**  
June 19-21, 2013 - Houston, TX

**NEW FOUNDATION DESIGN AND ANALYSIS & EXISTING FOUNDATION REPAIR, UPGRADING AND REGROUTING**  
June 20-21, 2013 - Houston, TX

**BLOG HIGHLIGHTS**

The SGA Blog is a great way to keep up with everything going on at Southern Gas Association:
- SGA Presents at the APGA Security and Integrity Foundation Operations Conference
- SGA Presents at the Southern NAPSR Meeting
- LNG 17 Conference
- SGA Executive Newsletter
- Presidents Message
- Thank You to our Management Conference Sponsors
- SGA Staff Photo

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