Flexibility & Adaptability: Mastering the Tornado of Change!

Everyone’s job description can be summed up in a word... Tornadic! Change is constant – from mergers & acquisitions, to learning new technologies, to adapting to new industry regulations. The tornado impacts your attitudes and the quality of your communication when it’s most critical. When the tornado rises that’s when you need to be a master of the situation. Learning how the tornado of business and life impacts our communication and the skill sets necessary to be an agent of influence can be a game changer in equipping and igniting your people to be the catalysts of progress.

Cherokee Ballard, Communications Manager interviews Michael Hoffman, President, Igniting Performance to talk about what you can do to stay flexible and adaptable in a changing workplace.

*3 VIDEO SHORTS (10 min each) will address:

Mastering the Tornado of Change!
✓ Understand what role you own
✓ Define Flexibility and adaptability skill sets
✓ Know the steps you can take to be a force of something positive

Tactical Communication Skills: Your Face is SCREAMING!
✓ Listening skills
✓ What happens to your personality when the tornado rises?
✓ How to more effectively balance logic vs. emotion?

Victim of Change or Champion of Opportunity
✓ Understand the difference between the two
✓ How can you be a champion?
✓ What are the attitudes as a skill set?

Online Viewing Available Anytime
24/7 Beginning
November 14th 8:00 AM CT
In our video library
www.sganetwork.org
Click here for the news release
Click here for the participation packet

December Broadcast
Regulatory Compliance: A Review and a Look Ahead Update on Regulatory Compliance issues.

Our December program will provide an update on the regulatory compliance issues we face as an industry. Key officials will review 2013 and provide a look to what we can expect in 2014 and beyond.

Related links:
www.phmsa.dot.gov
http://www.ferc.gov
http://www.eia.gov
http://www.naruc.org

Watch for more information in your email in December.

Mergers and Acquisitions

Analysis and testimony on the effects of mergers and acquisitions in the Natural Gas Industry.
Click here to preregister for this LIVE webinar on WebEx.

Monthly Webinar
Tuesday, November 19, 2013
9:30—10:30 AM CT
Recommended Reading

Michael Hoffman is President of Igniting Performance. A Dallas based company that specializes in the skills of sales, customer loyalty and leader-ship. Over the last 20 years, Michael has delivered professional speaking engagements and customized training to organizations across this country and abroad. Click here to join his blog. Videos, News and awesome insights.

Available in the Video Library

Making Change Happen—Leading Change with Passion & Success, Joel Zeff talks about how it’s hard to have fun and stay passionate at work during stressful changing times. Joel will guide us through how easy it is to continue working creatively, effectively and productively while dealing with change. What allows everyone to be successful and deal with constant change? Could I apply the tools toward other situations? I think change, more than anything, allows us to be at our best. We all have different job titles, but we all have the same job: we deal with change. We just have to change our attitude.

How to Avoid a Lawsuit: Changing Behavior that Destroys Productivity - Every workplace has employees who break the rules, perform poorly or cause disruption. Michael Mirachi tells us how we can reduce the stress and frustration caused by these difficult employees.

Getting to Results - A high percentage of people report that they have trouble dealing with their bosses, and few know what to do to better understand that individual and to improve the relationship. Jones Loflin helps us learn where to go for advice and help and how to look at the boss from a different perspective and to play to his/her good points.

Upcoming Live Events

Southern Gas Association

Virtual Conference for Architects and Engineers
November 5th, Online

Transmission Pipeline Design Workshop
January 14-17, Houston, TX

Technical Conference on Environmental Permitting & Construction
February 17-19, Austin, TX

Gas Machinery Research Council

Engine Emissions Stack Testing and Analyzer Workshop
November 5-7 Oklahoma City, OK

Fun Facts from Gary

Benjamin Franklin wanted the turkey to be the national bird of the United States.

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**Updates**

We are pleased to introduce and welcome our newest SGA Network member company Excelerate Energy. Bob Powell, Director – HSSEQ, had joined the SGA Learning and Development Committee to help create and design the programs for 2014.

Thanks to Gary Cowden and EQT Inc./Equitable Resources, Inc. for upgrading their SGA Network membership. EQT is now a Member +PLUS. As a member PLUS they will receive all the regular membership benefits as well as SGA webinars and captured content from SGA conferences.

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### 2014 Program Calendar

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Visit our other websites

I want to thank you all for the 3 wonderful years I have served you at SGA and SGA Network. As of October 25th, I will be exploring career opportunities beyond SGA. At this time I don’t know where my journey will lead me but I am ready for the next chapter of my life.

I hope that you will connect with me on LinkedIn www.linkedin.com/in/farlenepowell or stay in touch via email at farlenepowell@gmail.com.

Farlene Powell, Newsletter Editor

Meet Yolanda White

Yolanda White, Municipal Gas Authority of Georgia has served for several years and is a key member of the SGA Learning and Development Committee and she has agreed to serve as the Vice Chair of the committee in 2014.

Yolanda shared with us a few of her favorite things.
1. Band – I have eclectic tastes in music, so I don’t have one favorite...but lately I have a Ylis’ “What does the Fox Say?” earworm!
2. Activity outside of work – spending time with my family, especially camping and enjoying outdoor activities (canoeing, biking, fishing, ....)
3. Vacation Spot – anywhere my RV will go
4. Movie – Forrest Gump
5. Food – Cheese, please
6. App – I’ll admit it, I’m a Facebook junkie...it feeds many of my passions: photography, news, keeping up with friends...

Staying Connected

Connect@SGA (http://connect.southerngas.org) is a great way to promote and enhance all that SGA has to offer your organization. In order to utilize this tool it is important for you to keep your profile updated.

Here are a few simple steps to update your profile:

1. This can be done using your Linkedin account by clicking the “Bring in your information from LinkedIn” that is located on your Profile page.
2. Fill in any items that you have not already completed.
3. Make sure to select items from the Functional Areas and Industry Segment by clicking on the little gear to the right of each section.

From the Editor:

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