Updates and Lessons Learned in Response to the PG&E Incident in San Bruno

From the Public Awareness and Damage Prevention Roundtable:
Presenter: Christine Chapman Cowser, Director, Distribution Integrity Management, PG&E

This session was webcast live from the SGA Operating Conference & Exhibits on Tuesday, July 23rd, 2013. The Public Awareness and Damage Prevention Roundtable focused on lessons learned, presentations and a panel discussion examining the use of email to reach emergency responders.

Click here to review the agenda.

Ms. Cowser’s presentation, featured in this video excerpt from the live webcast, highlights lessons learned in response to PG&E incident at San Bruno.

Topics discussed include:
- Gas Pipeline Public Awareness
- Setting Targets and Strategies
- Increasing Awareness
- Improving Response Readiness
- Preventing Damage

Click here for the news release
Click here for the participation packet

This Video Broadcast will be available in the SGA Network Video Library Thursday, August 8th anytime after 8:00AM CT.

Training Best Practices

In this webinar learn from your peers how they embrace technology at their companies. Whether it be training new computer systems, integrating Kindles in the field or effectively presenting with PowerPoint, we are all reluctant to change in one way or another; it is just not always the way you might think. We all assume that younger folks will embrace technology and older folks will shun it. This session takes a look at the reality that is often quite different. We will explore what each company has experienced and learn what your peers have done to capitalize on the findings.

Click here to register for this LIVE webinar on WebEx.

Monthly Webinar
Tuesday, August 20, 2013
9:30—10:30 AM CT

NGV Update: Natural Gas As A Transportation Fuel *Bonus Program*

Operating Conference Video Seminar *On-Demand
Click here for more details.

The Network provided production services for SGA’s new innovative web seminar learning experience. This live video webcast from the SGA Operating Conference on July 22nd will be accessible August 8th via on-demand link on the website.

The two presenters on this archived program on NGV Updates include Frank Chapel with Apache Corp and Ana Hargrove with CenterPoint Energy.

All videos from this Live Video Seminar are available for our Member+PLUS companies.

Click here for the news release.

Click here to view Virtual Tradeshows and Product Demonstrations.

Our Last Satellite Broadcast

The last satellite broadcast was July 11, 2013. We will continue to offer our monthly broadcast two convenient ways.

1. On the website—click here to view our Quick Start Guide.
2. Monthly DVD—Contact Farlene Powell via email at farlene@southerngas.org to be added to the mailing list and start receiving your copy.
Recommended Reading

SGA Network Blog
Have you read the SGA Blog lately? It is packed full of industry related articles. You can get all the inside scoop on SGA and SGA Network activates and events. You can also search the blog for key words and share the knowledge with other social media like Facebook, Twitter and Linked In.
Click here to go to the blog now.

Available in the Video Library
The Business of Natural Gas — Learn how we make money in the Natural Gas business through this five minute animated video short.

Kids Know that Natural Gas is Good — What do kids know about Natural Gas? Do they understand the benefits? When they grow up there WILL be LOTS of jobs in the energy industry. What is YOUR future in Natural gas?


Weathering the Storm — In this video Chris Helms tells the NISource Story of tragedy and triumph from 2008. Learn how their team pulled together to overcome this massive storm.

Using New Innovative Technology
At SGA Network we are constantly looking for ways to use new innovative technology to bring you up-to-date information. In July, we offered the Operating Conference Live Video Seminar. This program provided five distinct seminars through remote participation in four SGA Operating Conference roundtables and a breakout session. This was the first live seminar of this kind done by SGA.

Earlier this summer SGA released our new social media tool, connect.southerngas.org. We hope that you are taking advantage of this new platform and extending the conversation on events and programs. If you haven’t already, be sure to create your profile and go to the Network Community to chat about a number of topics.
Read about more learning trends on page four of this newsletter.

Upcoming Live Events
Southern Gas Association
Marketing and Customer Experience Conference
August 12-14 New Orleans, LA
Transmission Construction Inspection Virtual Roundtable
August 13 Online
Transmission Pipeline Design Workshop
August 26-29 Plano, TX

Gas Machinery Research Council
Applied Principles of Engines and Compressors
August 5-9 Dallas, TX

Member+PLUS Benefits
Did you know that as a Member+PLUS company you get bonus programs throughout the year.

On August 22nd from 9:30 AM to 10:30 AM CT, Member+PLUS companies have access to a webinar focused on LNG Operations—regulatory compliance (Charlie Helm, PHMSA) and more about our peers at Northeast Gas Association’s LNG fire school. If you would like more details on this, contact Nadine Fred.
Click here to find out if you are a Member+PLUS company.

Fun Facts from Gary
It is said that August is the busiest month for businesses, since most people take their vacations in August.
Programming Committee Meeting Reminder

The Programming Committee 2014 planning meeting will be September 11-13, 2013 in Tulsa, OK. If you have not RSVP’d please do so now by contacting Farlene Powell at farlene@southerngas.org.

To get more details and information click here.

Are You Helping the Network Plan for 2014?

Based on the feedback we have received from our mid-year survey, we are planning some exciting strategy shifts for our video programming in 2014.

In summary, members are asking for:

⇒ Timely, Natural Gas Based Programs, that are shorter in format and offer a variety of professional development topics with quality presenters
⇒ Programs that are accessible via all mobile devices and desktop computers
⇒ The ability to personalize their learning opportunities by searching via learning topics/competencies and mapping programs to job responsibilities

Please continue to complete the on-line survey if you have not already done so. This Network is customized for you! Click here to take it now.

Some of the shifts planned for 2014
⇒ Programming delivered via timely, on-demand video webcasts through the internet
⇒ Quarterly calendar based on topics & competencies rather than dates
⇒ Professional Development topics geared toward the Natural Gas Industry
⇒ Member and Member+PLUS categories
⇒ Other PPV tracks available to members on topics including: Distribution, Transmission, Marketing & Customer Experience

Is Your Company Represented?

Click here to see a list of our current committee members. If your company is not represented, please contact Natalie Corey to participate.

The Mayo Hotel, Tulsa Oklahoma

Have you booked your room yet?
Book your room today and request the special ONEOK rate!

The Mayo Hotel and Residences
115 W. 5th Street
Tulsa, OK 74103
(918)582-6296

Click to view 2013 Program Calendar
Meet Stacey Farmer

Stacey Farmer, Learning & Development at CenterPoint Energy. Stacy is a lively addition to the committee. We asked her to tell us a few of her favorite things and this is what she had to say.

1. Color: “Peacock Blue”
2. Band: “Bennie & The Jets”
3. App: “I still have a blackberry...do they even have apps?”
4. Activity outside of work: “Entertaining in my home and resting at the lake house”
5. Hobby: “Cooking elaborate meals for friends and family followed by fishing & boating”

We thank you, Stacey, for all that you contribute to the Network. You’re a great part to the committee.

Key Trends Impacting Learning

Elliot Masie recently hosted a video webinar talking about the marketplace trends impacting the learning field. His insight is on target with many of the changing and shifting elements the SGA Network is looking at for programming in 2014. We strive to make learning opportunities as aligned as we can to our members by offering more personalization and shorter programs that are mapped to individual job responsibilities. See our Supervisor Development Tools project we started this year. In the video below, Masie tells us, “If I had to look at one word that would epitomize what is up—that is video, video, video! How is it aligned and made available? Created and Stored?”

This video was originally broadcast on Tuesday, July 30, 2013.

Topics Include:
- Key Learning Trends Impacting Learning Marketplace
- Buying Shifts: Up, Down, Shifting and New Buyers
- Learning Personalization and Learning Compression
- Mobile and Social—Beyond the Buzz on Learning Implications
- “The Lazy LMS” Syndrome—Next Wave of LMS/LCMS
- Rebranding Learning and Learning Marketplace

Click here to watch the video now.

Go to connect.southerngas.org and let us know what you think about Masie’s insights on learning trends.

From the Editor:

Want to learn more about the Network? We can schedule a live web conference with your company and walk through the website, mapping tools, video library or any of our learning tools, together. I am here to help!

As always you can send your questions and ideas for the newsletter to: farlene@southerngas.org

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