Got Ethics? Learn the How-To’s and Why-Not’s

Watch humorous situations that stretch ethical and integrity boundaries.

Are we acting ethically and honestly doing what we say we will do - both as individual employees and as a company?

Four Segments...

1. Entertainment, Gifts and Favors
2. Conflicts of Interest
3. Discrimination & Sexual Harassment
4. Company Property & Information

This Month’s Headliner:
Jeff Havens

Culture of Compliance in the Natural Gas Industry

Learn from your peers about effective compliance programs and codes of business ethics in this live webinar facilitated by Clifton Phillips, Pipeline Integrity Engineer.

√ Topics submitted to discuss from the DOT Compliance Program Members.
√ Timely Topics

Register to participate in this live webinar.

March 26, 2013
9:30—10:30 AM CT
Click here to register.

DOT Compliance Training

Did you know that SGA offers an on-line self study course on DOT Compliance?

The SGA DOT Compliance Training Program is designed to introduce the student to the code requirements found in the Department of Transportation (DOT) Code of Federal Regulations (CFR) Part 192. This program was developed using material created by Transportation Safety Institute trainers and subject matter experts within the industry.

Click here for more information.
Mini-Book Bundle (6 titles)

All five of Jeff’s new mini-books packaged together in a handy-dandy mini-book plastic thingy. Titles include Conflict Resolution, Dining Etiquette, Office Etiquette, Dress Code Etiquette and Conference & Off-site Etiquette.

Web-only special for this bundle includes: MYFABMOFA for FREE!

Click here to order now.

Available in the Video Library

Have you seen these programs?

Building an Environment of Trust
Frank Bucaro shows how building an environment of trust is the absolute foundation of leadership. Without it no organization will ever achieve its greatest potential. Leaders and potential leaders will learn how trust impacts employees, culture, and customers. Making tough decisions, being discreet, honest, fair and consistent are the basic building blocks for building and sustaining trust. Discover ways to assure you are creating a culture of trust.

Managing During Economic Downturns
Jeff Thoren and Sally Starbuck-Stamp talk about how managing the company’s workforce and talent during economic downturn will be critical to a company’s survival and vitality.

Improve Your Personal Internet Security
Bill Carver shows how to improve Your Personal Internet Security Webinar: Learn how to prevent malicious internet issues on your computer and make sure your company does not get infected by a virus from you!

Business Etiquette - Technology
Another entertaining video from Jeff Havens. Whether you are interacting with new clients or familiar co-workers, the key to maintaining relationships crucial to your business success is appropriate etiquette.

Find these videos and much more in our video library.

Upcoming Live Events

Southern Gas Association

Management Conference
Join Committee Chair of SGA Learning & Development Committee Scott Harper, at the SGA Management Conference, April 3-5, 2013 at the Hyatt Regency in New Orleans.
He will share his perspective on Learning & Development and corporate universities in the natural gas industry.
Click here to review the agenda.

Gas Machinery Research Council

Gas Machinery Conference (GMC)
Mark your calendars! October 6-9, 2013 in Albuquerque, NM

What are people saying: February Broadcast

✓ Included several great tips for how to better facilitate meetings, especially large group meetings.
✓ Interactive panel was good, Good examples given, especially in part I and II. Presenter was good.
✓ The Communicating with Clarity – Lions approach will help me with breaking down complex topics.
✓ I like the way to introduce a speaker using the TiQS as a method. Also, limiting three qualifications is a good idea.

Fun Facts from Gary

According to legend of western cultures, each of the four leaves of a Four Leaf Clover represent hope, faith, love and luck.
SGA Network Programming Committee Update

The SGA Network Programming Committee Meeting held their Q1 meeting virtually via WebEx on Friday, February 15, 2013. Here are a few notes/follow-up highlights:

1. Update on Mapping Documents
2. 2013 calendar assignments & program production update
3. Mark your calendar for our annual face-to-face planning meeting on Sept 11-13, 2013 in Tulsa, Oklahoma
4. New Business

If you have any questions or need anything regarding the programming committee, please be sure to contact me or Bob Keyser (Bob.keyser@sug.com).

Thanks for all your support and feedback.
Natalie Corey, Managing Director
ncorey@southerngas.org

Update on Mapping Documents

Click here to access the new Easy User Guide for the eight (8) Supervisor Development Mapping Tools. This simple 1-page guide helps the user utilize the Mapping Tools introduced in January.

Now a user can: 1) review the Easy User Guide; 2) open the Supervisor Development Mapping Tools; and 3) quickly access links to the topics that support the area of responsibility they want to develop skill in.

It's that easy! Try it and let us know what you think!

2013 Calendar Assignments & Program Production Update

√ March 1st – “Ethics Taping” in Dallas with Jeff Havens
√ April “Show Me the Money” program – This will be a ‘general’ overview of basic accounting in the natural gas industry. We will incorporate industry leader interviews from different regions/segments in our April program to supplement and answer some of the questions to fill the gaps that the animation will not touch upon. Any supplemental material you could email us would be greatly appreciated!

New Business

√ Exhibit Videos – go to the website and checkout the ‘how to shorts’. We will be shooting more of these at the OPS Conference in July
√ Our Next virtual meetings will be Q2 – Wed, May 15 @ 1:30 PM and Q3 – Wed, Aug 14 @ 1:30 PM
2013 Community Service Award

Have you submitted your entry for the 2013 Community Service Award?
Submittal Deadline: March 1, 2013
Email entries to Erica@SouthernGas.org

The SGA Community Service Award is given to recognize the most effective service and/or outreach program that improves the community. The 1st, 2nd and 3rd place recipients will be announced at the Management Conference (April 3-5, 2013 in New Orleans, LA).

Click here for more information

Member+PLUS: Don’t Miss These Bonus Programs

If you upgraded to a Member+PLUS membership, mark your calendar for these two upcoming events.

**Accelerated Replacement Programs (ARP)**
**Web Conference Series**
**March 28—June 6, 2013**
This series of web conferences is designed to promote discussion, learning and knowledge exchange around the challenges and opportunities associated with Accelerated Replacement Programs. Operators considering or who have already started their programs will benefit from participating. Each session will include presentations from subject matter experts and the opportunity for Q&A.

Click here for more information and to register

**Integrity Management Continuous Improvement (IMCI) Web Conference Series**
**April 1—May 13, 2013**
This series of web conferences is intended to promote discussion, learning and knowledge about issues and potential improvements to integrity management of the nation’s natural gas pipeline infrastructure. This series complements the April 2012 series. It is intended to provide a technical foundation and stimulate thinking in anticipation of roundtables at the SGA Operating Conference in Houston July 22-24, 2013.

Click here for more information and to register

From the Editor:

Getting the most out of your membership means learning the tools provided. Network News Live will bring you live interactive learning each month to do just that.

Join me on **March 5th at 1:00 PM CT** for a short 10 minute webinar on how to use the mapping tools available on the website.

You can send your questions in advance to: farlene@southerngas.org

Click here to register.

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